

# PASSENGER TERMINAL WORLD

25  
YEARS

MARCH 2019

UPGRADE  
BY: 2025

MAINTENANCE  
DUE: 2019

Passenger  
Terminal  
**EXPO 2019**  
MARCH 26, 27, 28, 2019  
EXCEL, LONDON

**CYBERSECURITY**  
Industry experts  
examine the most  
vulnerable points  
for attack and  
identify key areas  
for investment

## PARKING

Technological  
advances threaten  
to disrupt the  
landscape of the  
parking sector  
at airports

## FLEXIBLE DESIGN

Leading architects  
share their views  
on how to develop  
an adaptable  
airport terminal

Why poor **ASSET  
MANAGEMENT** can cripple  
your business and turn your  
resources into liabilities

## Customized F&B technologies

Passenger Terminal  
EXPO 2019  
exhibitor  
STAND 4140

Innovative F&B concepts with inventive cooking techniques at airports – this is casualfood's expertise. In Germany the company develops and operates food concepts for airports under the slogan, 'The taste of traveling'. The company runs 11 catering and convenience store chains with more than 60 outlets, from high-quality fast food to an Italian-American deli concept.

The conditions available for catering at airports are often poor. That's why one of casualfood's strengths – alongside its multibrand strategy – is the customization of its concepts. The company can fill any space, large or small, because many of its foodservice concepts are modular. When it comes to location, casualfood's requirements are minimal, which means it can use spaces that conventional F&B providers are unable to use.

Having worked at airports since 2005, casualfood has become an expert in airport cooking technology. The company employs creative cooking techniques, such as the sous-vide method, at sites without fully equipped kitchens and ventilation. The company uses high-speed grills, which are a mix of a microwave and a grill, enabling it to prepare foods that would normally be prepared on a hob. Further, casualfood combines an indirect grill with a recirculated air system instead of exhaust air. This combination is entirely new – the air-purification system is unique and solves almost every exhaust air problem.

Among the company's concepts are the award-winning Italian-American deli Goodman & Filippo; the snack bar Hermann's, offering a wide range of German sausages; Brezel Lovers, a pretzel cart selling all kinds of pretzels; and the recently launched concept Beans & Barley – Crafted Coffee and Beer, offering customers crafted beer and high-quality specialty coffees.

### CASUALFOOD

To learn more about this advertiser, visit [www.ukimediaevents.com/info/ptw](http://www.ukimediaevents.com/info/ptw) NOW!

READER INQUIRY NUMBER 121



## Ultimate choice

Fives offers baggage handling systems (BHS) that are based on a circular cross-belt sorter and integrate check-in systems, x-ray screening, hold baggage screening, early bag storage, flight makeup and baggage reclaim.

Fives' experts cooperate with airports during the design and engineering phase of both the equipment and the control systems. The customer is supported throughout the entire life of the BHS: after the handover, the teams assist during daily operations and with specific consultancy to reduce running costs, carry out maintenance works and updates to keep the installation performing at the highest level, and perform retrofits for expansion projects in subsequent years.

Fives' BHS solutions are suitable for implementation at small-, medium- and large-scale airports thanks to the compact and modular building of the GENI-Belt BH crossbelt, which enables space saving, early bag storage and bag screening in a small footprint layout.



GENI-Belt BH is robust, fault tolerant and fully redundant with low environmental impact and high energy efficiency. The belt-to-belt transfer facilitates baggage sorting at high speeds and thus high throughput rates. The sorting accuracy is 99.99% with any type of baggage handled.

The most significant benefits are system availability, low maintenance costs, reliability, gentle handling of bags, clear and user-friendly software and high speed. For all these reasons, GENI-Belt BH is the best alternative to the tilt-tray sorter.

### FIVES

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READER INQUIRY NUMBER 122

Passenger Terminal  
EXPO 2019  
exhibitor  
STAND 1050

## Full travel experience

Making the traveling experience of every passenger as easy and relaxed as possible is the goal of every airport. Helping airports do so has always been the main focus of Dutch company AviaVox. For over two decades, announcements with the unique AviaVox phoneme technology have been sounding at airports all over the world in a multitude of languages, helping passengers find their way.

But the world of communication has changed in recent years, and airports have changed with it. In addition to existing information systems, passengers expect a more personal approach and an integrated information flow, in which up-to-date flight information is one of many services the passenger can access.

Without any compromise to its focus on delivering superior-quality artificial voice announcements, AviaVox is proud to announce a widening of its service package toward an integrated information flow. By partnering with full-service digital agency M2Mobi and digital display solutions supplier Infologic Nederland, AviaVox is now able to provide all needed information, from personalized audio announcements via an integrated app that combines flight information with positioning and wayfinding, to on-screen real-time personal information and advertising.

With indoor wayfinding and positioning, the airport can reach passengers on a personal level. By responding to a visitor's location, the app can assist passengers in finding the fastest route to their favorite shops and restaurants. By making use of data such as current waiting times at security checkpoints and other locations, passengers can be informed on how to use their time most effectively. As a result, passengers

are more relaxed and satisfied, and have more time to visit shops and restaurants.

Visit AviaVox, M2Mobi and Infologic on stand 4045 at Passenger Terminal Expo in London on March 26, 27 and 28, 2019, to learn more.

### AVIAVOX

To learn more about this advertiser, visit [www.ukimediaevents.com/info/ptw](http://www.ukimediaevents.com/info/ptw) NOW!

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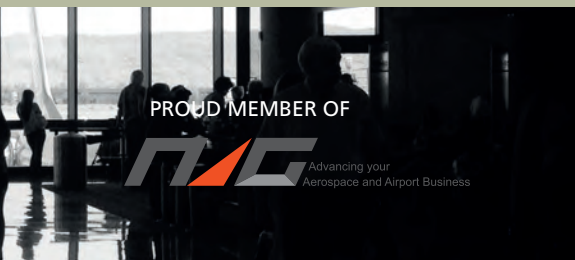
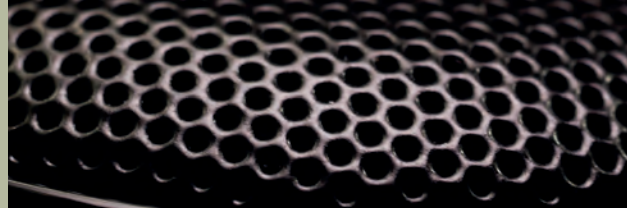
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## YOUR INFORMATION INTEGRATOR

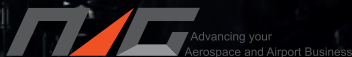
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**EXPO 2019**

Do you wish to see a live demonstration of the possibilities? Then visit AviaVox and partners at the Passenger Terminal Expo in London from **26 - 28 March 2019** at stand **4045**.