

PASSENGER TERMINALWORLD



ARRIVALS

Upgrades to arrivals experiences at airports are helping to maximize last-minute passenger spending

Don't drink & fly

Should airports ban alcohol to prevent drunk passengers disrupting flights?

FOOD WASTE

Are you throwing away money by not adopting better food waste recycling programs?

PASSENGER TERMINAL EXPO 2017

Your guide to the world's leading airport exhibition

Passenger Terminal EXPO 2017

EXHIBITOR SPOTLIGHT

COMPANY: Poltrona Frau

INTERVIEWEE: Kurt Wallner, managing director

STAND: 7050



What will you be showcasing at Passenger Terminal Expo 2017?

We'll showcase our entire range of concourse seating solutions plus a couple of examples for lounge seating. We will exhibit Onda Airport, which has been designed by Lella and Massimo Vignelli alongside David Law; and Fly_Air designed by PCMR. These two models have been designed specifically for airport waiting areas and offer comfortable, functional and elegant solutions. We'll also be presenting a brand-new and innovative product for concourse seating which, in our view, has a huge potential in the market because of its unique characteristics.

What projects has Poltrona Frau undertaken over the past year?

We have been awarded with a contract to supply new concourse seating for Narita International Airport in Tokyo, Japan. By the end of the 2016, we will supply the comfort version of our Fly_Air, with high back and footrest. This version employs a special integral polyurethane foam material that stands out for its easy maintenance and high-tech innovation.

This model can also be equipped with a panel in a special soundproofed material to grant the maximum privacy and comfort to passengers.



What will be the biggest trend to affect airport seating design in 2017?

Concourse seating will become more multifunctional and will cater to many different needs, from relaxation to offering a place to work. It will include wi-fi connectivity and charging solutions for smart devices, including wireless charging. We believe that airports should invest in multifunctional seating solutions to ensure that they satisfy the needs of the modern passenger.

Poltrona Frau is determined to become one of the leading players in concourse seating, building on its century-long experience of developing and manufacturing public seating solutions. To ensure we achieve this, we are currently investing in research and development within our airport division to anticipate future trends and challenges.

Self-service solutions

During Passenger Terminal Expo 2017, Materna will be demonstrating its entire range of passenger handling solutions, from kiosk check-in and self-service bag-drop systems, through to security and boarding solutions with integrated biometrics technology. After the acquisition of DSG Bagdrop, Materna has become a market leader in automated bag-drop products, offering a wide range of one or two-step self-service solutions.

In 2017, Materna will be launching a new self-service check-in kiosk within its Phoenix product line. The kiosk will be compact, with additional features such as an EZ-Access Keypad. Materna will also be demonstrating its new solution Air.Go On, a light and stylish self-service bag-drop unit with height adjustment.

Visitors to Materna's stand will learn more about the company's integration of biometrics at various touchpoints at the airport, including at check-in, baggage drop-off and at the security gate. Materna will also be joined by Rimowa Electronic Tag. There will be live demonstrations of the check-in process for Rimowa suitcases equipped with electronic tags.

Stand 5040

PRODUCT LAUNCH

RIGHT: Air.Go On can be mounted on the wall or at existing counters



FACT

The free-to-attend Passenger Terminal Exhibition is the world's largest annual airport exhibition, covering over 16,000m²



Airport announcements

AviaVox has studied the information needs of passengers, airports and airlines, and has structured its automatic announcements in such a way that it gives maximum support to the efficiency of passenger flows. With the unique AviaVox phoneme technology, announcements can be generated automatically in a multitude of languages.

Last year, at Passenger Terminal Expo in Cologne, AviaVox demonstrated its Text-To-Phoneme-Speech (TTPS) module. This revolutionary technique is capable of pronouncing people's names with extremely high quality. In 2017, AviaVox will be demonstrating the development of three new languages for the system: Thai, Vietnamese and Indonesian. With the addition of these Asian Languages, AviaVox's multilingual intelligent announcement systems are ready to help airport operators serve the rapidly growing number of passengers in Asia.

Furthermore, to celebrate the fact that AviaVox's hometown of Amsterdam will be hosting this year's Expo, the company will raffle 10 personalized ringtones. The voice used for announcements at London Heathrow, New Delhi Indira Gandhi, Amsterdam Schiphol and other airports will be transferred to a personal announcement on the winner's smartphone.

Stand 3050

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