

PASSENGER TERMINALWORLD

MARCH 2015

Collision course?

Avoid disaster through a successful Operational Readiness and Airport Transfer (ORAT) program



TOP 10 THINGS TO SEE AT PASSENGER TERMINAL EXPO 2015
See you in Paris!

DIGITAL SIGNAGE
Maximize revenue and increase passenger engagement

CUSTOMER EXPERIENCE
Dubai Airports shares its thoughts on its customer vision

Loud and clear



AviaVox, a Dutch supplier of intelligent artificial voice systems, is introducing two new products at Passenger Terminal Expo in Paris. First of all, its systems' graphical user interface (GUI) has been entirely renewed. Existing customers of AviaVox Systems will immediately identify the changes. Fresh new colors have been used and the interface has completely been revised into a modern and easily addressable set of soft-buttons and swipeable functions.

Although these changes predominantly concern the appearance, the real changes are in the AviaVox software itself. The experienced user will encounter completely new functions made available through the new GUI, which is the predecessor for an entire new range of products and services that will be launched over the next 18 months. These products and services will address various web-based applications, making the systems and solutions even more powerful than they are today.

The second new product implies a software solution to export abbreviated essential information to FIDS screens, and in due course to mobile devices such as tablets and smartphones. This solution is not rigid and can be completely tailor-made by users to fit in their specific operational procedures. The customer has a rich set of choices that can be tweaked or tuned to match the live announcements being made at a specific moment, or suppressed in line with a Silent Airport Policy. The export function is not limited in terms of languages but can be set so that the local language, English and destination language can be read on the FIDS screens. This new feature will work with most modern FIDS applications.

AVIAVOX

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READER INQUIRY NUMBER **130**



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Passenger
Terminal
EXPO 2015
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PORTE DE VERSAILLES, PARIS

Stand nr. 1010

Netherlands Airport
Technology



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